



Unlimited Application Installs for

DYNAMICS 365 CUSTOMER INSIGHTS!



Provisioning

Welcome to the one-stop Dynamics 365 Customer Insights – Journeys and Dynamics 365 Customer Insights – Data installation management experience.

- [Learn more about licensing](#)
- [Installation and environment lifecycle operations](#)

Trials available

Customer Insights - Journeys
1/2

Customer Insights - Data
1/2

Application installation

Production Trial

Environment name	Environment type	Customer Insights - Journeys	Customer Insights - Data
Contosso Production	Production	✔ Installed Check version Uninstall	✔ Installed Uninstall
Health div	Production	✔ Installed Check version Uninstall	Not installed Install
Mktg-sandbox	Sandbox	Not installed Install	Not installed Install
343 Industries	Production	Uninstalled Install	Not installed Install
Setup Production 3	Sandbox	Not installed Install	Not installed Install

INTRODUCTION



- We're excited to share a significant improvement for Dynamics 365 Customer Insights users: **unlimited application installs!**
- This change applies to Customer Insights – Journeys (real-time journeys only) and Customer Insights – Data.
- Previously, installation limits existed based on your license type.



UNLIMITED APPLICATION INSTALLATIONS: WHAT IT MEANS FOR YOU

- As of June 30, 2024, admins can install Customer Insights – Journeys and Customer Insights – Data on unlimited production and sandbox environments within the Power Platform Admin Center.
- The application installation counter and limits are removed for admins with a paid Dynamics 365 Customer Insights license.
- **Important:** Installation limits still apply to legacy outbound marketing solutions due to their resource demands

Trials available

Customer Insights - Journeys 1/2	Customer Insights - Data 1/2
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Outbound marketing installations

Used / Available
2/6

Application installation

Production Trial

ⓘ Installation limits only apply to outbound marketing

Environment name	Environment type	Outbound Marketing installation	Customer Insights - Journeys	Customer Insights - Data
Contosso Production	Production	✓ Installed Check version Uninstall	✓ Installed Uninstall	✓ Installed Uninstall
Health div	Production	✓ Installed Check version Uninstall	Not installed Install	Not installed Install
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Installation and environment lifecycle operations

Trials available

Customer Insights - Journeys

1/2

Customer Insights - Data

1/2

Outbound marketing installations

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Application installation

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Installation limits only apply to Outbound marketing

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URL

<https://halocrmdynamicscom.crm.dynamics.com>

ENHANCING

YOUR APPLICATIONS

INSTALLATION EXPERIENCE



- Alongside unlimited installs, Microsoft made the installation process even smoother:
- The gray "i" icon with the environment URL is removed. The URL is now displayed with a green checkmark.
- If you lack Customer Insights or Marketing licenses, you'll see links to learn about purchasing options.

OUR TAKE ON THIS UPDATE



- At DynaTech Systems, we applaud this change from Microsoft.
- Unlimited application installs empower businesses to leverage Customer Insights' full potential for data-driven customer experiences.
- If you're considering Dynamics 365 Customer Insights, this is a great time to get started!



CUSTOMER REVIEWS



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Contact DynaTech Systems today to discuss your Customer Insights needs and explore implementation options.



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